

Annex 4: Planning & Sustainable Development

SP Holder	Mike Slater	Work plans	Design, conservation and sustainable development, Development Control, Building Control, Local Land Charges												EMAP	Planning and Transport													
Customer based improvement																													
PI code and description	CO Links	Council Plan	Previous Outturns			2005/2006			Frequency	Q1			Q2			Q3			Q4			Future Targets							
			02/03	03/04	04/05	Target	Forecast	Actual		A	M	J	J	A	S	O	N	D	J	F	M	06/07	07/08						
C2: BV205: Percentage score against Quality of Service Checklist (development control)	-	Yes	New PI	New PI	78%	78%	88%	94%	Annual	94% (scored 17 out of a possible 18 points)																		83%	88%
Comments (please date and initial comments)		BV205 has achieved its target and exceeded the 2004/05 national average of 78.8%																		Current	✓								
Process based improvement																													
PI code and description	CO Links	Council Plan	Previous Outturns			2005/2006			Frequency	Q1			Q2			Q3			Q4			Future Targets							
			02/03	03/04	04/05	Target	Forecast	Actual		A	M	J	J	A	S	O	N	D	J	F	M	06/07	07/08						
P1: BVPI 109a: Percentage of major planning applications determined within 13 weeks.	1.2, 8.1, 8.2, TY, CPA2, P&T	Yes	18%	25.75% [Bottom]	38.46%	57%	60%	62.90%	Requests	8	5	4	4	2	11	6	6	4	3	3	6	60%	60%						
									Processed	4	2	3	1	2	5	6	4	3	3	2	4								
									Monthly	50.00%	40.00%	75.00%	25.00%	100.00%	45.45%	100.00%	66.67%	75.00%	100.00%	66.67%	66.67%								
Comments (please date and initial comments)		This indictaor has achieved its target, processing 39 out of 62 applications within the determined deadline																		Current	✓								
P2: BVPI 109b: Percentage of minor planning applications determined within 8 weeks.	1.2, 8.1, 8.2, TY, CPA2, P&T	Yes	39%	40.15% [Bottom]	61.12%	63%	65%	67.27%	Requests	49	57	47	47	42	54	40	42	48	37	38	55	65%	65%						
									Processed	29	35	34	33	33	35	22	24	31	27	28	43								
									Monthly	59.18%	61.40%	72.34%	70.21%	78.57%	64.81%	55.00%	57.14%	64.58%	72.97%	73.68%	78.18%								
Comments (please date and initial comments)		This indicator has achieved its target, processing 374 out of 556 applications in 8 weeks.																		Current	✓								
P3: BVPI 109c: Percentage of other planning applications determined within 8 weeks.	1.2, 8.1, 8.2, TY, CPA2, P&T	Yes	53%	58.98% [Bottom]	81.65% [Top]	80%	83%	84.37%	Requests	160	152	175	139	139	157	84	129	116	119	113	136	80%	80%						
									Processed	121	121	149	104	119	132	77	112	100	104	99	128								
									Monthly	75.63%	79.61%	85.14%	74.82%	85.61%	84.08%	91.67%	86.82%	86.21%	87.39%	87.61%	94.12%								
Comments (please date and initial comments)		This indictaor has achieved its target by processing 1366 out of 1619 applications in 8 weeks.																		Current	✓								
P4: DC1: Percentage of planning decisions delegated to officers	-	Yes	75%	81%	85.23%	87%	87%	88%	Monthly	87%	87%	92%	87%	89.60%	88%	85.49%	88.70%	90%	83.64%	92%	88%	90%	90%						
Comments (please date and initial comments)		This indictaor has met its year end target.																		Current	✓								
P5: BV179: Percentage of standard searches returned within 10 working days.	1.2, CPA2	Yes	99.83%	99.87% [Q2]	100% [Top]	100%	100%	100%	Monthly	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%						
Comments (please date and initial comments)		This indicator has met its target of 100% and is performing above the 2004/05 national average of 95.54%. The ODPM have deleted this PI for 2006/07. However it is going to be kept as a local indicator. It will be split into two; COLI 89a The % of standard searches returned within 7 days (a change from the ODPM 10 days) and COLI 89b the % of nonstandard searches returned within 10 days.																		Current	✓								
Finance based improvement																													
PI code and description	CO Links	Council Plan	Previous Outturns			2005/2006			Frequency	Q1			Q2			Q3			Q4			Future Targets							
			02/03	03/04	04/05	Target	Forecast	Actual		A	M	J	J	A	S	O	N	D	J	F	M	06/07	07/08						
Comments (please date and initial comments)		All indicators for this section of the balanced scorecard are not reported																		Current									
Staff based improvement																													
PI code and description	CO Links	Council Plan	Previous Outturns			2005/2006			Frequency	Q1			Q2			Q3			Q4			Future Targets							
			02/03	03/04	04/05	Target	Forecast	Actual		A	M	J	J	A	S	O	N	D	J	F	M	06/07	07/08						

PI code and description	CO Links	Council Plan	Previous Outturns			2005/2006			Frequency	Q1			Q2			Q3			Q4			Future Targets	
			02/03	03/04	04/05	Target	Forecast	Actual		A	M	J	J	A	S	O	N	D	J	F	M	06/07	07/08
S1: Number of staff days lost to sickness (and stress) (days/FTE)	8.8	Element of corp. PI	-	-	9.92	6.4		9.19 days	Quarterly	1.5 days			2.44 days			2.11 days			3.35 days			9 days	8 days
Comments (please date and initial comments)	This indicator has not met its target but is performing below the corporate target of 12 days, performing at 6.05 days.																				Current	✘	
S2: Number of staff days lost to stress related sickness absence (days/FTE)	8.8	Element of corp. PI	-	-	-	0		0.41	Quarterly	0 days			0 days			0 days			0.41			Not target based	Not target based
Comments (please date and initial comments)	Year end performance does meet the target.																				Current	N/A	
Indicators not on the Service Plan																							
PI code and description	CO Links	Council Plan	Previous Outturns			2005/2006			Frequency	Q1			Q2			Q3			Q4			Future Targets	
			02/03	03/04	04/05	Target	Forecast	Actual		A	M	J	J	A	S	O	N	D	J	F	M	06/07	07/08
BV204: The percentage of appeals allowed against the authority's decision to refuse planning applications	-	Yes	New PI	New PI	42%	36%	28%	34%	Annual	34%												36%	36%
Comments (please date and initial comments)																					Current	✓	